

Service Price List For Gerber Technology Sign and Graphics Products

Service Product Availability is shown below. Please refer to FastFacts document #2008 for Service Plan Pricing.
Prices below are in effect for products that are **Out of Warranty** and **not under Service Plan**.

Factory Parts and Labor Repair*	Evaluation Fee (fee is waived if repair is purchased):	\$84 per incident
	Labor:	\$179 per hour
	Parts:	At MSRP
	Customer is responsible for shipping charges to and from the factory.	
Phone Support		\$79 per incident

* All Parts and Labor repairs are subject to parts availability.

Product Category	Version/Model	Service Plan	Factory Parts & Labor Repair	Phone Support
Software	Omega 6.5 or newer	Yes		Yes - Billable
Thermal Transfer Printers	Gerber EDGE FX	Yes	Yes	Yes - Free ¹
	Gerber EDGE 2		Yes	Yes - Billable
Cutting Plotters	enVision 375	Yes	Yes	Yes - Free ¹
	enVision 750	Yes	Yes	Yes - Free ¹
	GSx <i>plus</i>	Yes	Yes	Yes - Free ¹
	GS15 <i>plus</i>	Yes	Yes	Yes - Free ¹
	GS750 <i>plus</i>	Yes	Yes	Yes - Free ¹

¹ Free Phone Support is provided for 5 years from the system manufacture date. Standard billable phone support rates apply thereafter.